ITAC Meeting

**Thursday, 11/20/2014 6:00pm 2nd Floor Conference Room,
Town Hall Annex**

<u>Agenda</u>

1. **Strategic Plan Update:**

   a. IT Strategic and operational Projects Underway
   b. IT Skills Training Program Discussion with Personnel have begun
   c. Department Head Meeting to be scheduled Dec/Jan. Timeframe
   d. HelpDesk Policy Doc, IT Liaison Doc, and Trouble-Shooting Guide to
      be reviewed by ITAC

2. **CTO Update**

   a. Town Network Rebuild Continues. Wiring work beginning in Town Hall
      and Town Hall Annex to support Wireless Network
   b. Online Payment Project Update: Credit and Debit Cards are currently
      in production. ACH Security Encryption Issue solved
   c: VOIP Final Draft under review
   d. "Bill Printing and Mailing" Production runs of Water, Excise,
      and Real Estate done. Parking Notices under review
   e. Data Center Consolidation and AC unit Replacement delayed rebate
      forms being resubmitted to NSTAR
   f. School Network Bandwidth Usage tracking testing. Product
      evaluation continues
   g Cable Advisory Committee meeting with ACMI Board held
   h. School BYOD Pilots Under Discussion
   i. Water and Sewer requirements gathering underway for Sewer
      forgiveness

3. **Public Participation**